

Plotter Pros, Inc. Shipping Policy

General Terms

Your shipping costs will be calculated in your shopping cart at the time of check out and before you confirm your order. All orders will ship within 48 business hours from the time your order is confirmed.

Printers typically ship from their respective factory; there is no shipping fee for new printers. Supplies purchased for use in a newly purchased printer also ship for free. Refurbished printer shipping prices will be listed in your shopping cart at the time of check out, before you confirm your order.

There is no guarantee for a date specific arrival, however, we primarily ship United Parcel Service (UPS) and Fed Ex for non-printer purchases and will email you tracking information at your point of purchase.

If you require a faster shipping option, please contact our Sales department at 877-299-0680 to determine arrival date and cost. Shipping fees will not be credited based on the consumer's assumption as to when the order will arrive.

International customers are encouraged call to place and order. We will not charge your credit card until we send and you accept a shipping quote.

Under normal circumstances, most orders ship out within 24-48 hours. However, due to large order volumes or circumstances beyond our control, we will notify you with any shipping delay.

Please contact us with any questions. We look forward to serving all of your printer needs.

Peter Inshaw
President, Plotter Pros, Inc.